

Crouse Federal Credit Union  
730 S Crouse Ave RM 228  
Syracuse, NY 13210  
(315) 470-7928

## Home Banking

Online Internet Banking is available to the primary member of the Crouse Federal Credit Union. By using this service, you can view balances, transfer funds between accounts, obtain check copies and see transaction history. Members can also choose to receive account statements electronically. This means that you can receive your statement promptly at the end of the statement period.

To enroll in this program, you can simply visit our website [www.crousefcu.com](http://www.crousefcu.com) and click enroll.

**Your Home Banking enrollment number is:** \_\_\_\_\_

Enrollment tips- Your email address on file must match the address that you use to enroll into home banking

The site is case-sensitive (UPPER/lowercase)

All of the information that you enter must match what we have on our system exactly ----- spaces, slashes, dashes all count and will cause an error if not entered identically. If your name is Hyphenated in our system, you must enter it exactly as we have it. Should you need assistance please call.

## Mobile Banking

To Log into your mobile banking account on your smartphone; you will use the same username and password as you do on our home banking program.

**1: Visit your phones app store and download our Mobile App by Searching for "Crouse FCU" or "Crouse Federal Credit Union"**



**2. Log into your mobile banking account on your smartphone**

You will use the same username and password as you do on our home banking program.

## Mobile Check deposit is available using our mobile app



Review these steps to take advantage of mobile check deposit without a hitch.

**1. Endorse the check**

Sign the back of the check(s) to be deposited into the account of the named payee; then you need to write "For Mobile Deposit Only" or your deposit may not be processed

**2. Confirm that the check amount is within the deposit limits-**

\*Refer to our funds availability disclosure for mobile deposit limits

**3. Take clear pictures**

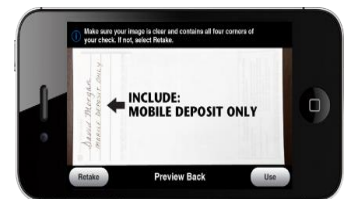
Capture snapshots of both the front and back of the check, leaving some space on all sides and keeping everything in focus. If the photos aren't clear, try cleaning your camera lens

**4. Confirm and send**

Make sure the check is going to the right account and that all other information, including the amount to be deposited, is correct. Once you're ready, click to Submit

**5. Keep the check until it is processed**

Hold on to the check until the deposit shows up in your account. Once this happens, consider writing "void" across the front or "deposited by mobile" Funds holds will apply- \*refer to our funds availability disclosure



BACK IMAGE OF CHECK:  
Sign the Back of the Check. Include "Mobile Deposit Only".